

Meiners Oaks Water District
202 West El Roblar Drive
Ojai, CA 93023
Phone: 646-2114 Emergency: 297-7241 or 297-6587

Policies For Water Service

Resolution 121509

Service deposits are not refundable after four (4) lates in two years time.

The Water bills are sent out monthly and are to be paid in full by 5:00 p.m. on the 25th of each month (WHETHER IT FALLS ON A WEEKEND OR HOLIDAY) or be through the slot and on the Water District's floor before 8:00 a.m. the first working day after the 25th. If this bill is still not paid in full by 5:00 p.m. on the 25th of the same month or before 8:00 a.m. the first working day thereafter, a **\$35.00 LATE CHARGE** will be added and your water may be turned off pending a letter of termination that will be sent to you.

For your convenience, the District has a payment drop slot in the office door. If at any time you have trouble making the payment or you will be gone, please contact the District office ahead of time and make payment arrangements. If you do not receive a bill in the mail by the 15th of each month, call the office and ask what is due on your bill.

PLEASE DO NOT IGNORE THE TERMINATION LETTER! When you receive your letter of termination by the district it will include the total amount to be paid, including the **\$35.00** late charge. 15 days after receiving the letter of termination you will receive a 48 hour notice stating that your service will be terminated. Once your service has been shut off, a **\$75.00** reconnect fee will be added. We will not accept a check for service reinstatement, **Cash Only**.

The District has personnel on call 24 hours a day. All valves on the District side of the meter are to be worked by District personnel **Only**. If you need the water shut off, please call the District. (This service is at no cost to you.)

If the meter or valves are broken by you or your plumber, the account holder will be held accountable for the cost of repairing or replacing the parts.

The District office is open from 8:00 a.m. to 5:00 p.m., Monday through Friday excluding weekends and holidays. Board meetings are held on every third Tuesday of each month at 6:00 pm at the District office and open to the public.

Thank you,
The Management and Staff of Meiners Oaks Water District

Date Passed: 12/15/2009