

HOW TO READ YOUR WATER BILL

Meiners Oaks Water District understands that more than ever, water bills are getting harder and harder to read. For that reason, we have developed this notice to aid you.

Allocations

Each customer has been given a base monthly allocation based on larger of that customer's average annual demand from 2010-2012 or a minimum amount sufficient to meet the demands of a typical residential customer. That allocation can be found on the bill under the "Current Meter Usage" section labeled **Allocation**.

CURRENT METER USAGE (1 HCF = 748 GALLONS)				
Meter	Previous	Current	Usage	Allocation
12655088	1172	1282	110	84

Current meter usage information

- Water Use – This is a monthly charge that changes every month depending on how many of units of water is used within that month. Each unit of water is currently charged at a rate of \$2.14/unit. 1 unit = 748 gallons
- Meter ID Number – This does not change monthly
- Previous – Is the previous month's reading
- Current – Is the current meter reading
- Usage – Is the difference between previous and current readings
- Allocation – Is the total units assigned to that meter within the current Stage 3 Drought

ACCOUNT SUMMARY	
PREVIOUS BALANCE	\$48.23
TOTAL PAID SINCE LAST BILL	-\$48.23
ADJUSTMENTS	\$0.00
AMOUNT PAST DUE	\$0.00
SUMMARY OF CHARGES	
WATER USE 4 HCF @ \$1.65/UNIT	\$6.60
MONTHLY CAPACITY CHARGE	\$16.00
MONTHLY WATER AVAILABILITY CHARGE	\$25.34
STANDBY CHARGES	\$0.29
CASITAS SURCHARGE	\$0.00
DROUGHT SURCHARGE 0 HCF @ \$1.00/UNIT	\$0.00
TOTAL NEW CHARGES	\$48.23
AMOUNT PAST DUE	\$0.00
TOTAL AMOUNT DUE NOW	\$48.23

Summary of Charges

- Previous Balance – This section will always show the last bill amount as well as what was paid last month. However, if it was not paid or any portion of it is still due, then there will be an amount reflected in the Amount Past Due Line. **This amount is due upon receipt of the bill, not on the 25th of the month.**
- Monthly Water Availability Charge – This is a monthly charge that gives you as the customer the access to the water. This is charged for every dwelling on any piece of property, but is also charged to properties with no dwellings but have a meter to serve water.
- Monthly Capacity Charge – This is a monthly charge based on the size and flow of the meter. If the meter is 1" in size or larger, there will be this charge added to the bill. However, if there is more than one dwelling on the property a Monthly Capacity Charge will not be assessed.
- Standby Charges – This is a monthly stand by charge that is passed through to our customer's from Casitas. This charge will only change if Casitas' rates change. This charge is distributed and billed equally throughout our customer base.
- Casitas Surcharge – This charge is a monthly rate that changes every month and is dependent on how much water is purchased from Casitas MWD as supplemental water. **When the wells are turned back on, this surcharge is no longer billed to our customers.**
- Drought Surcharge – This charge is a monthly rate that will only be charged if the customer goes over their monthly allocation amount. For example, if the customer is allocated 11 units of water and they use 13 units of water, that customer will be charged for 13 units of water at \$2.14 and \$1.00/unit for the remaining 2 units over their allocation.

The graph on your bill gives a visual tool to show the annual water conservation obtained. Under that, it tells the customer the pre-drought annual use from 2010-2012. The next line tells the customer what their past 12-month usage was. Finally, the bottom line tells the customer the percentage of water conserved in that past 12 months. If the percentage and numbers are positive that means water was conserved. If the percentage and numbers are negative that means that water was not conserved.

