

Safety & Emergency Response Committee Agenda

Friday, July 14, 2023 at 9:30 a.m.

202 W. El Roblar Drive, Ojai, CA 93023

Please join my meeting from your computer, tablet or smartphone. <u>https://meet.goto.com/164555413</u>

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<u>Right to be heard</u>: Members of the public have a right to address the Board directly on any item of interest to the public that is within the subject matter jurisdiction of the Board, provided that no action shall be taken on any item not appearing on the agenda unless the action is otherwise authorized by subdivision (b) of Section 54954.2.

Please Note: If you have comments on a specific agenda item(s), please fill out a comment card and return it to the Board Secretary. The Board President will call on you for your comments at the appropriate time, either before or during the Board's consideration of that item.

If you require special accommodations for attendance at or participation in this meeting, please notify our office 24 hours in advance at (805) 646-2114

(Govt. Code Section 94594.1 and 94594.2 (a))

A. Call To Order

- B. Public Comments
- C. Discussion Items:
 - a. Review and discussion of Ventura County Grand Jury Report: Water Availability for Wildfires in Ventura County. Attachment
 - i. Action Planning
 - b. Update on Emergency Response Plan Attachments

D. Adjourn

2022 - 2023 Ventura County Grand Jury



Final Report

Water Availability for Wildfires in Ventura County June 12, 2023

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Water Availability for Wildfires in Ventura County

SUMMARY

In the 2017 Thomas fire and the 2018 Woolsey fire, water shortages hampered firefighters' ability to protect structures. Ventura County frequently experiences conditions of low humidity, high winds and dry brush, conducive to dangerous wildland fires. Ventura County has ninety-six percent of its rural and unincorporated lands classified as very high fire zones.

The 2022-2023 Ventura County Grand Jury conducted an investigation of current protocols and procedures utilized by 15 Ventura County public water purveyors to supply adequate water for wildland fire suppression.

The Grand Jury finds that having written procedures for actions taken by public water purveyors during a Fire Weather Watch, Red Flag Warning, active fire and/or Public Safety Power Shutoffs due to wildfires is a best practice that is lacking in Ventura County.

The Grand Jury finds that most public water purveyors do not have adequate backup power in the event of disruptions due to fire damage or loss of utility power.

The Grand Jury finds that notification to Ventura County public water purveyors of impending Fire Weather Watches and Red Flag Warnings is inconsistent due to outof-date contact lists at the Ventura County Office of Emergency Services.

The Grand Jury finds that inadequate communication between adjoining Ventura County public water purveyors limits their ability to coordinate available resources, including water transfers.

The Grand Jury finds that the cities of Fillmore, Oxnard and Ventura have not adopted language concerning brush clearance around water infrastructure that is consistent with Ventura County Fire Code.

The Grand Jury recommends that Ventura County water purveyors establish written operational procedures and training to provide for increased water supply during Fire Weather Watch, Red Flag Warning, active fire and Public Safety Power Shutoff events for purposes of firefighting.

The Grand Jury recommends that Ventura County water purveyors have on-site emergency power available for all critical water infrastructure.

The Grand Jury recommends that the Ventura County Office of Emergency Services maintain a current contact list of Ventura County water purveyors, updated at least once a year.

The Grand Jury recommends that Ventura County water purveyors establish common communication protocols with adjoining water purveyors to be able to coordinate needed actions, including water transfers.

The Grand Jury recommends that all Ventura County water purveyors establish a protocol for brush clearance around pumps, water tanks and supported infrastructure in accordance with Ventura County's Fire Code.

METHODOLOGY

The Grand Jury held interviews with Ventura County public water purveyors (hereinafter water purveyors), city and county officials and fire department officials. The Grand Jury also reviewed numerous documents in making its findings.

- 1. Water purveyors operating procedures, written policies and emergency response plans
- 2. Water purveyors, city, county and fire department websites
- 3. State of California Fire Code, State of California Fire Code amendments and State of California related building codes and their amendments
- 4. County of Ventura Fire Code, County of Ventura Fire Code amendments and County of Ventura related building codes with their amendments
- 5. Cities Fire Codes, Cities Fire Code amendments, Cities related building codes with their amendments
- 6. California Division of Drinking Water Regulations
- 7. California Water Code
- 8. National Weather Service data base
- 9. Local National Weather Service definitions
- 10. Numerous articles regarding climate change
- 11. State Responsibility Area Fire Hazard Severity Zones
- 12. Southern California Edison information regarding Public Safety Power Shutoff
- 13. Numerous historical articles on wildfires
- 14. Articles on Wildland-Urban Interface
- 15. After-action reports on the Thomas and Woolsey wildfires
- 16. US EPA Incident Action Checklists for Water Utilities
- 17. Public Safety Power Shutoff and Wildfire Information for Public Water Systems
- 18. US EPA Water Storage Tank time of water in water storage tanks
- 19. FCC Wireless Priority Service for cell phone priority in emergencies
- 20. Government Emergency Telecommunications Network for landline phone priority in emergencies
- 21. CalWARN network

BACKGROUND

Between 1972 and 2018, California experienced a fivefold increase in annual burned area, with several extremely large and destructive Wildland-Urban Interface (WUI) wildfires. (Ref-01, Att-01) WUI areas are defined as the location where structures and communities "meet or intermingle" with undeveloped wildland. WUI fires occur when fuels are critically dry, weather is warm, humidity is low and sustained high speed winds are prevalent. (Ref-01, Ref-02, Ref-03, Ref-04, Att-02)

In 2017, wildland fires destroyed 6200 homes and killed 44 people in California. Additionally in 2018, 14,000 homes were destroyed killing 85 people, which resulted in an estimated loss of \$15-19 billion. (Ref-03)

Ventura County has experienced numerous large destructive WUI fires between 2003 and 2018, punctuated by the 2017 Thomas Fire and the 2018 Woolsey Fire (Ref-05, Att-03). Ventura Counties wildland fires from 1965 thru 2015 are displayed in Attachment-04. (Ref-06)

Ventura County consists of 1,223,000 acres area that includes approximately 574,000 acres of national forest land (47%), approximately 528,000 acres of rural land and unincorporated land (43%) and approximately 121,000 acres of urban development (10%). (Ref-07) Ninety-six percent of the rural and unincorporated land of Ventura County is classified as a very high fire hazard zone. (Ref-08, Ref-09, Ref-11, Att-05)

The National Weather Service (NWS) provides advisories of impending atmospheric conditions conducive to generation of wildland fires. When these conditions are predicted, a Fire Weather Watch (FWW) advisory is issued between 24 and 72 hours in advance. A Red Flag Warning (RFW) is then issued when these conditions are present. For the last 10 years, the average annual occurrence of FWWs and RFWs combined is 5.5 times per year, each occurrence averaging 3 days in length, for a total of 16.5 days per year. (Ref-02, Ref-10, Att-02, Att-06)

When a FWW or a RFW advisory occurs, some Ventura County water purveyors that store and distribute water are contacted by the Ventura County Office of Emergency Services (OES). Other water purveyors monitor the weather or have direct contact with the NWS to be notified when a FWW or RFW condition occurs or is imminent. However, some Ventura County water purveyors are not advised by either the NWS or OES regarding impending extreme weather conditions. (Ref-11)

When a FWW advisory is issued by the NWS, water purveyors generally initiate procedures preparing their water infrastructure and water storage for potential use in suppression of wildfires. Under RFW conditions, the water purveyors may give priority in storage and distribution of water to firefighting over drinking water quality, raising the quantity of water in storage tanks. (Ref-11). If no wildfire occurs, aging water in storage tanks may degrade in quality, requiring water purveyors to

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flush the aging water or give special notice to consumers to take measures to maintain water safe for consumption. (Ref-11, Ref-12, Ref-13)

Generally, water purveyors monitor and regulate the flow of water through wells, pumps, and water storage tanks/reservoirs using Supervisory Control and Data Acquisition (SCADA) computer systems. (Ref-11) These systems depend upon constant reliable electrical power, which can be disrupted by the effects of a wildfire or a Public Safety Power Shutoff (PSPS) by the electrical provider. (Ref-14)

In case of electrical power loss, water purveyors can utilize batteries and generators to provide emergency backup power to their SCADA systems, pumps, wells and other water infrastructure. (Ref-15, Ref-16, Ref-17) This allows the water purveyors to continually provide water for customer consumption and fire suppression after fire damage to electrical systems or temporary shutdown of electrical power. (Ref-11, Ref-14)

In response to FWW and/or RFW, water purveyors generally adjust their water system operations, increasing water flow rates, water storage in tanks and reservoirs for the potential use in wildfire fighting. Water purveyors have a varied range of time to fill their water storage tanks from a few hours to three days if completely dry. The average time is 4 to 8 hours depending on levels maintained during normal operating conditions. Due to the speed wildfires are capable of traveling, some water purveyors start filling water storage tanks during the FWW. (Ref-11, Ref-18, Ref-19)

In general, Ventura County water purveyors lack established common communication protocols to coordinate needed resources among the purveyors, including water transfers. (Ref-11)

In the last 20 years, Ventura County has experienced seven major wildfires. (Ref-04, Att-03) The 2017 Thomas and 2018 Woolsey wildfires challenged water purveyors' ability to keep water sufficiently supplied to firefighters because of a loss of power to water infrastructure, coupled with the speed and size of the wildfires. (Ref-18, Ref-19, Ref-20)

Not all Ventura County water purveyors who are governed by the Ventura County Fire Code keep dry fuels away from pumps and wells, violating Ventura County Ordinance 32 Section 4907.8 The code states: "clearance requirements... shall apply to communication site towers and their support Buildings; required fire protection water supplies including water tanks, water supply pumps and pump houses; and any other utility Structure as required by the Fire Code Official." (Ref-21)

DISCUSSION (Statements of Fact)

- **SF-01.** The United States Environmental Protection Agency (US EPA) and the California State Water Board have published guidelines for water purveyors recommending preparations for wildfires, including increased water storage, reliable power and personnel training. (Ref-22, Ref-23, Ref-24)
- **SF-02.** During an RFW, all water purveyors surveyed increase the water level in storage tanks. (Ref-11)
- **SF-03.** When a fast-moving wildfire increases in size and water storage tanks do not have adequate supply for firefighting, hydrants may run out of water. (Ref-18, Ref-19, Ref-20)
- **SF-04**. During past Ventura County wildfires, firefighters have experienced hydrants that have run dry. (Ref-11, Ref-15, Ref-19, Ref-20)
- **SF-05.** For the last ten years, the average number of days that Ventura County has been under Fire Weather Watch (FWW) is 5.5 days, with an average duration of one day. (Ref-10, Att-06)
- **SF-06.** For the last ten years, the average number of days that Ventura County has been under Red Flag Warning (RFW) is 11 days, with an average duration of two days. (Ref-10, Att-06)
- **SF-07**. One of fifteen water purveyors surveyed have written response procedures for FWW notification and RFW notification. (Ref-11)
- **SF-08.** Four of fifteen water purveyors surveyed have written response procedures for an active fire. (Ref-11)
- **SF-09.** One of fifteen water purveyors surveyed have written response procedures for PSPS notifications. (Ref-11)
- **SF-10.** Two out of fifteen water purveyors surveyed have formal written training procedures to follow when preparing for FWW, RFW, active fire or PSPS scenarios. (Ref-11, Ref-16)
- **SF-11**. Five out of fifteen water purveyors surveyed have permanent backup power to all their critical water infrastructure. (Ref-11)
- **SF-12.** Five out of fifteen water purveyors surveyed have SCADA systems with emergency battery and backup power. (Ref-11)
- **SF-13.** The US EPA's published guidelines for wildfire preparation include establishing shared communication protocols with neighboring utilities. (Ref-22, Ref-24)

- **SF-14**. Three of fifteen water purveyors surveyed have a common radio protocol with adjoining water purveyors to coordinate needed actions and rapid water supply transfers. (Ref-11, Ref-17)
- SF-15. Contact lists used by Ventura County OES, currently supplied by the Association of Water Agencies, are out of date by two years. (Ref-11, Ref-25)
- **SF-16.** Six of fifteen water purveyors surveyed have enrolled their employees in the FCC Wireless Priority Service (WPS) for cell phone priority in emergencies. (Ref-26)
- SF-17. Enrolling in the Government Emergency Telecommunication System (GETS) provides subscribers with priority access to landline telephone networks in emergency situations. (Ref-27)
- **SF-18.** Three of fifteen water purveyors surveyed are members of California Water/Wastewater Agency Response Network (CalWARN) which is a mutual aid network that provides emergency resources statewide. (Ref-28)
- **SF-19.** The Ventura County Fire Code applies to all local jurisdictions which contract with Ventura County Fire for their fire department service. (Ref-11, Ref-21)
- SF-20. The cities of Fillmore, Oxnard and Ventura have their own fire departments and have not adopted the Ventura County Fire Code. (Ref-11, Ref-29, Ref-30, Ref-31)
- **SF-21.** Two water purveyors surveyed are not subject to Ventura County Fire Code requirements that address brush clearance around water tanks, water supply pumps, pump houses and related infrastructure. (Ref-11, Ref-21)

FINDINGS

- **F-01.** The Grand Jury finds that an adequate supply of water is essential for successful suppression of wildfires. (SF-01, SF-02, SF-03, SF-04)
- **F-02.** The Grand Jury finds that the limited number of Fire Weather Watch (FWW) advisories amplifies the importance of establishing written procedures, protocols and training. (SF-01, SF-05, SF-07, SF-10)
- **F-03.** The Grand Jury finds that written procedures for actions taken by water purveyors during a Fire Weather Watch event is a best practice that is lacking in Ventura County. (SF-01, SF-05, SF-07, SF-10)
- **F-04.** The Grand Jury finds that the limited number of Red Flag Warning (RFW) events amplifies the importance of establishing written procedures, protocols, and training. (SF-01, SF-06, SF-07, SF-10)

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- **F-05.** The Grand Jury finds that written procedures for actions taken by water purveyors during a Red Flag Warning event is a best practice that is lacking in Ventura County. (SF-01, SF-06, SF-07, SF-10)
- **F-06.** The Grand Jury finds that written procedures for actions taken by water purveyors during an active fire event is a best practice that is lacking in Ventura County. (SF-01, SF-08, SF-10)
- **F-07.** The Grand Jury finds that written procedures for actions taken by water purveyors during Public Safety Power Shutoff (PSPS) events is a best practice that is lacking in Ventura County. (SF-01, SF-09, SF-10)
- **F-08.** The Grand Jury finds that backup power to critical infrastructure is not always available. (SF-01, SF-11)
- **F-09.** The Grand Jury finds that SCADA systems are not equipped with backup power in all instances. (SF-01, SF-12)
- **F-10.** The Grand Jury finds that inadequate communication between adjoining water purveyors limits the ability to coordinate needed actions such as available water transfers. (SF-13, SF-14)
- **F-11.** The Grand Jury finds that notification to water purveyors of FWWs and RFWs is inconsistent due to out-of-date contact lists. (SF-13, SF-15)
- **F-12.** The Grand Jury finds that enrolling in GETS and WPS would allow Ventura County water purveyors priority access to landline and cellular telephone networks in emergency situations. (SF-16, SF-17)
- **F-13.** The Grand Jury finds that enrolling in CalWARN would allow Ventura County water purveyors access to statewide resources. (SF-18)
- **F-14.** The Grand Jury finds that Ventura County Fire Code section 4907.8 regarding brush clearance around water tanks, water supply pumps, pump houses and related infrastructure applies to all rural and unincorporated communities, and all cities except Fillmore, Oxnard and Ventura. (SF-19, SF-20, SF-21)

RECOMMENDATIONS

- **R-01.** The Grand Jury recommends that water purveyors establish written operational procedures and training to provide for increased water supply for fire flow during FWWs, RFWs, active fires and PSPS. (F-01, F-02, F-03, F-04, F-05, F-06, F-07)
- **R-02.** The Grand Jury recommends that water purveyors have emergency power on site for all critical water infrastructure including SCADA systems. (F-08, F-09)
- **R-03.** The Grand Jury recommends that water purveyors establish common communication protocols with adjoining water purveyors to coordinate needed actions, including water transfers during active fires. (F-10)
- **R-04.** The Grand Jury recommends that Ventura County Sheriff's OES develop a current contact list of water purveyors, updated at least once a year. (F-11)
- **R-05.** The Grand Jury recommends that water purveyors enroll their employees in the FCC Wireless Priority Service (WPS) providing cell phone priority in emergencies. (F-12)
- **R-06.** The Grand Jury recommends that water purveyors enroll in the Government Emergency Telecommunications System (GETS) providing landline phone priority in emergencies. (F-12)
- **R-07.** The Grand Jury recommends that all water purveyors enroll in CalWARN, a network of water and wastewater agencies that can provide emergency resources. (F-13)
- **R-08.** The Grand Jury recommends that all water purveyors provide brush clearance around water tanks, water supply pumps, pump houses and related infrastructure. (F-14)
- **R-09.** The Grand Jury recommends that Ventura City Fire Department, Oxnard Fire Department and Fillmore Fire Department adopt the Ventura County standard for brush clearance around water tanks, water supply pumps, pump houses and related infrastructure. (F-14)

RESPONSES

Responses required from:

The following elected officer within 60 days:

Ventura County Sheriff (F-11, R-04)

The following governing bodies within 90 days:

Camrosa Water District, Board of Directors (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08)

Casitas Municipal Water District, Board of Directors (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08)

City of Camarillo, City Council (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08)

City of Fillmore, City Council (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08, R-09)

City of Oxnard, City Council (F-14, R-09)

City of Santa Paula, City Council (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08)

City of Simi Valley, City Council (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08)

City of Thousand Oaks, City Council (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08)

City of Ventura, City Council (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08, R-09)

Meiners Oaks Water District, Board of Directors (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08)

Triunfo Water & Sanitation District, Board of Directors (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08)

Ventura County Board of Supervisors (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08)

Ventura River Water District, Board of Directors (F-01, F-02, F-03, F-04, F-05, F-06, F-07, F-08, F-09, F-10, F-12, F-13, F-14, R-01, R-02, R-03, R-05, R-06, R-07, R-08)

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- Ref-09 State Responsibility Area Fire Hazard Severity Zones (map), Ventura County, November 21, 2022 <u>https://osfm.fire.ca.gov/media/4kmf21h5/fhsz_county_sra_11x17_202</u> 2 ventura_ada.pdf retrieved May 19, 2023
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GLOSSARY

DEFINITION
California Water/Wastewater Agency Response Network
Federal Communications Commission
Fire Weather Watch
Government Emergency Telecommunications System
National Weather Service
(Ventura County) Office of Emergency Services
Public Safety Power Shutoff
Red Flag Warning
Supervisory Control And Data Acquisition
United States Environmental Protection Agency
Weather Forecast Office
Wireless Priority Service
Wildland Urban Interface

ATTACHMENTS

- Att-01. Seasonal and annual burned areas in California for 1972–2018
- Att-02. Red Flag Criteria (Los Angeles/Oxnard)
- Att-03. Ventura County Major Fire Perimeters, last 20 years
- Att-04. Wildfires History Map
- Att-05. Ventura County Fire Hazard Severity Zones
- Att-06. FWWs and RFWs in Ventura County, last 10 years

14 Water Availability for Wildfires in Ventura County



Los Angeles/Oxnard National Weather Service Criteria

Red Flag Criteria

Weather Forecast Office (WFO)

Los Angeles/Oxnard

Red Flag Criteria requires dry fuels and any one of the following:

- 1. Relative Humidity 13 percent or less with either sustained winds 25 mph or greater or frequent gusts 35 mph or greater (duration of 6 hours or more)
- 2. Relative Humidity 10 percent or less with either sustained winds 15 mph or greater or frequent gusts 25 mph or greater (duration of 6 hours or more)
- 3. Widespread and/or significant Dry Lighting
- 4. Other (forecaster discretion) unusual but significant metrological and/or fuel conditions in coordination with Geographic Area Coordination Centers (GACC) or local agency

Source: Ref-04



September 2020

Section 11.2: Flood Hazards 11-37

Source: Ref-05



Section 11.3: Wildfire Hazards
11-48

September 2020

Source: Ref-06



Source: Ref-09

Water Availability for Wildfires in Ventura County

Agency	Location of agency	# of Fire Weather Watch Alerts	10 Year Avg Fire Weather Watch Alerts	Total number of Fire Weather Watch days	Avg # of Days per Fire Weather Watch Alert	Number of Red Flag Warnings	10 Year Average Red Flag Warnings	Total number of Red Flag Warning days	Avg # of Days per Red Flag Warning Alert	Longitude	latitude
Camarillo Water	Camarillo	45	4.50	47.05	1.05	49	4.90	84.26	1.72	34.2164	-119.0376
Ventura County WWD #19	Somis	45	4.50	47.05	1.05	49	4.90	84.26	1.72	34.2584	-118.9956
Meiners Oaks WD	Meiners Oaks	54	5.40	53.07	0.98	56	5.60	109.46	1.95	34.4480	-119.2429
Upper Ventura WD	Ojai	54	5.40	53.07	0.98	56	5.60	109.46	1.95	34.4291	-119.2974
Ventura County WWD# 17	Bell Canyon	57	5.70	56.03	0.98	59	5.90	112.75	1.91	34.2081	-118.6875
Camrosa WD	Santa Rosa Valley	57	5.70	56.03	0.98	59	5.90	112.75	1.91	34.2456	-118.9011
Fillmore Water	Fillmore	57	5.70	56.03	0.98	59	5.90	112.75	1.91	34.3992	-118.9182
Ventura County WWD # 38	Lake Sherwood	57	5.70	56.03	0.98	59	5.90	112.75	1.91	34.1261	-118.8880
Ventura County WWD#1	Moorpark	57	5.70	56.03	0.98	59	5.90	112.75	1.91	34.2856	-118.8820
Triunfo WD	Oak Park	57	5.70	56.03	0.98	59	5.90	112.75	1.91	34.1751	-118.7580
Santa Paula Water	Santa Paula	57	5.70	56.03	0.98	59	5.90	112.75	1.91	34.3542	-119.0593
Simi Valley WWD #8	Simi Valley	57	5.70	56.03	0.98	59	5.90	112.75	1.91	34.2694	-118.7815
Thousand Oaks Water	Thousand Oaks	57	5.70	56.03	0.98	59	5.90	112.75	1.91	34.1811	-118.9110
Ventura Water	Ventura	57	5.70	56.03	0.98	59	5.90	112.75	1.91	34.2914	-119.2259
Trunfio WD	Westlake Village	59	5.9	58.32	0.99	59	5.9	107.07	1.81	34.1438	-118.7996
Average		55	5.51	54.59	0.99	57	5.73	108.13	1.88		
Average Total Days					5.47				10.79	16.26	

Compiled by the Grand Jury from the National Weather Service data base (Ref-10)

Meiners Oaks Water District

<u>Update 2023</u>

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Emergency/Disaster Response Plan

To continue minimum service levels and mitigate the public health risks from drinking water contamination that may occur during a disaster or other emergency events and in order to provide reliable water service and minimize public health risks from unsafe drinking water during those events, the Meiners Oaks Water system proposes the following plan that defines how it will respond to emergencies and/or disasters that are likely to affect its operation.

Disasters/emergencies that are likely to occur in the water system's service area that are addressed are: earthquake, major fire emergencies, water outages due to loss of power, localized flooding, water contamination, and acts of sabotage.

- <u>DESIGNATED RESPONSIBLE PERSONNEL</u>: For designated responsible personnel and chain of command and identified responsibilities, see the attached "Emergency and Disaster Personnel and Responsibilities".
- 2) INVENTORY OF RESOURCES: An inventory of system resources that are used for normal operations and available for emergencies; includes maps and schematic diagrams of the water system, lists of emergency equipment, equipment suppliers, and emergency contract agreements that are kept at the water system office.
- 3) <u>EMERGENCY OPERATIONS CENTER</u>: The water system office has been designated as the communication network emergency operations center. Emergency contact information for equipment suppliers is attached. The telephone and FAX will be the primary mode of communication in an emergency. In addition, the local fire department and law enforcement have a radio and we have made arrangements to use it to contact police, fire and other emergency response personnel should telephone communication be lost.

Agency	Address, City	Phone #	FAX #
Water System	202 W. El Roblar	805-646-2114	805-646-2297
Fire Department	VCFD	805-389-9710	
Law Enforcement	VCSD	805-646-1414	

- 4) <u>OTHER AGENCY COORDINATION</u>: Coordination procedures with governmental agencies for health and safety protection; technical, legal, and financial assistance, and public notification procedures are continually being developed and updated through regulation and experience and will be added as necessary to this plan. (See attached sheet.)
- 5) <u>RESPONSE PROCEDURES</u>: Personnel will, as quickly as possible, determine the status of other employees, assess damage to water system facilities, provide logistics for emergency repairs, monitor progress of repairs and restoration efforts, communicate with health officials and water users according to the "Emergency Notification Plan" on file with the regulatory agency (i.e., State Water Resources Control Board-Division of Drinking Water (SWRCB-DDW) or Local Primacy Agency (LPA)), and document damage and repairs.
- 6) <u>RESUME NORMAL OPERATIONS</u>: The steps that will be taken to resume normal operations and to prepare and submit reports to appropriate agencies will include identifying the nature of the emergency (e.g., earthquake-causing water outage/leaks, fire or power outage causing water shortage/outage, sabotage resulting in facility destruction or water contamination).

a. Leaks or service interruption (Result of earthquake, etc.)

- i. Isolate leak. Turn power or flow off, if necessary, to control leak.
- ii. Repair or isolate break to allow service to the maximum system population possible. Disinfect as per attached AWWA Standards; increase system disinfectant residual as precaution, until normal service is resumed.
- iii. Do bacteriological sampling until 3 good consecutive samples are confirmed.
- iv. Reestablish normal service.

b. Low pressure (Result of earthquake, fire, storm)

- i. Increase production, if possible, to provide maximum system output.
- ii. Increase disinfectant residual as precaution to potential contamination.

c. Power outage

- i. Place emergency generator on line to provide minimum water pressure to system.
- ii. Increase disinfectant residual as precaution to potential contamination.

d. Contamination

- i. Identify location and source of contamination.
- ii. If contamination is from system source, isolate or treat source.
- If contamination is an act of sabotage, take appropriate action based on nature of contamination. Immediately contact local law enforcement and your regulatory agency (SWRCB- Division of Drinking Water or LPA).

Actions should be taken in consultation with the regulatory agency and could include shutting off water until all contaminants are identified.

e. Physical destruction of facility (sabotage)

i. Immediately contact local law enforcement and regulatory agency for consultation.

f. Pandemic (declared by a local, state and/or federal public health authority)

- i. Initiation and Notification
 - Review and update the Emergency Response Plan, including continuity plans for operations if staff are excluded from reporting to work.
 - Disseminate communication to employees <u>and customers</u>, sharing information on the status of the pandemic and possible immediate actions that have been or may be necessary to implement.
- ii. Assess the Problem
 - Provide first responder staff protection
 - Develop a public communications and education plan to use with staff, including customers, and provide guidance.
 - Business continuation and provide guidance.
 - •___Resources sharing/staff planning.
 - Assess and procure additional personal hygiene and water treatment supplies to prevent supply delays or issues.
- iii. Isolate and Fix the Problem
 - Employees should notify their supervisor if they are sick, and staff should encourage and support employees to stay home or work from home when they are sick.
 - Employees with any symptoms should not be at work
 - Note: Follow current CDC recommendations regarding the requirement for a healthcare provider's note for employees who are sick. recommends to NOT require a healthcare provider's note for employees who are sick with acute respiratory illness to validate their illness or to return to work, as healthcare provider offices and medical facilities may be extremely busy and not able to provide such documentation in a timely manner.
 - Employees having symptoms are recommended to stay home and not come to work until they are free of fever (100.4F or greater using an oral thermometer), signs of fever, or any other symptoms for at least 24 hours, without the use of fever-reducing or other symptom-altering medicines (i.e. cough suppressant)

- Exclude staff who have a history of travel from affected geographic areas within 14 days of symptom onset or over the course of the last 14 days to an area identified by the CDC<u></u>. as Level 3 Travel Health Notice.
- Send staff home immediately who present with fever and/or respiratory infection symptoms.
 - Where feasible, set up an isolation are with proper and separate ventilation for staff that are exhibiting symptoms until they can be transported home.
- Distribute message to all employees to stay home sick if exhibiting symptoms and quarantine for <u>CDC recommended</u> period of time. up to 14 days from last exposure to pandemic.
- Consider how to protect employees and others who are at higher risk for adverse health complications, such as telecommuting and staggered shifts to increase physical distance among employees, cross-training staff, cancelling non-essential travel and large face-to-face meetings and events.
- Avoid close contact with people who are sick.
- Make sure <u>hygiene suppliestissues</u> are available, and sinks are well stocked with soap and paper towels for handwashing, hand sanitizers that contain at least 60% alcohol, and trash receptacles.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Wash hands with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing or sneezing.
- Avoid touching eyes, nose or mouth with unwashed hands.
- Increase frequency of cleaning commonly used areas with detergent and water followed by a disinfectant that is EPA approved for emerging viral pathogens.
- If an EPA-registered disinfectant is not available:
 - Use a fresh 2% chlorine bleach solution (approx. 1 Tablespoon bleach in 1 quart of water). Prepare the bleach solution daily or as needed. Test strips can be used to check if the solution is the right strength.
 - 70% alcohol-based disinfectants are recommended to prevent the spread of viruses bt the alcohol can evaporate quickly and fully disinfect. If you use these products, follow the contact times in the instructions.
- •__Implement a strategy to prevent theft of prevention supplies.
- Notify appropriate local and/or government agencies of confirmed pandemic-related illnesses, as required by the issued health order.

- Encourage flu vaccine for those who have not had it this season.
- Monitor local and state public health sources:
- Ventura County Department of Public Health <u>http://www.vchca.org/agency-divisions/public-health</u>
- California Department of Public Health https://www.cdph.ca.gov/
- Centers for Disease Control and Prevention (CDC)
 <u>https://www.cdc.gov</u>
- World Health Organization (WHO) <u>https://www.who.int/health-</u> topics/
- Water Environment Federation <u>https://www.wef.org/</u>
- United States Department of Labor, Occupational Safety and Health Administration <u>https://www.osha.gov</u>
- American Water Works Association <u>https://www.awwa.org/</u>
- California State Water Resources Control Board https://www.waterboards.ca.gov/
- iv. Phase II When Pandemic Reaches the Local Geographic Area:
 - Screen employees for symptoms before they start their shift.
 - Distribute clean disposable facemasks.
 - All staff interacting with the public on a routine basis such as customer service field and office operations should be provided masks and protective disposable gloves when interacting with the public.
 - All employees working near or around the treatment facility must wear protective gloves and mask.
 - Establish as many key personnel to work remotely.
 - Contact local health department immediately if someone with a confirmed case of the pandemic illness is in the facility and/or suspect an outbreak in the facility. Steps to take where a possible case of the Pandemic is in the facility:
 - Contact Centers for Disease Control and Prevention https://www.cdc.gov
 - Contact California Department of Public Health
 <u>https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/DCD</u>
 <u>C.aspx</u>
 - Establish procedures to help sick staff leave the facility as soon as possible without use of public transportation, shared rides, or taxis.

v.iv. Monitoring

- Monitor employees for symptoms.
- Track staff absences due to pandemic related illnesses.
- Monitor Pandemic related information update from the following sites:

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- Ventura County Department of Public Health
 <u>http://www.vchca.org/agency-divisions/public-health</u>
- California Department of Public Health <u>https://www.cdph.ca.gov/</u>
- Centers for Disease Control and Prevention (CDC) <u>https://www.cdc.gov</u>
- World Health Organization (WHO) <u>https://www.who.int/health-topics/</u>
- Water Environment Federation <u>https://www.wef.org/</u>
- United States Department of Labor, Occupational Safety and Health Administration <u>https://www.osha.gov</u>
 - American Water Works Association https://www.awwa.org/
- California State Water Resources Control Board <u>https://www.waterboards.ca.gov/</u>
- Ventura County resident can also call 2-1-1
- Facilities should monitor their local and state public health sources.
- 1. Recovery and Return to Safety
 - Follow Federal Centers for Disease Control and Prevention (CDC) and/or local health department guidelines for returning to work.
 - Gradually lift some of the restrictions implemented during pandemic.
- 2. Report of Findings
 - Debrief meeting with staff to summarize and share experience and provide improvements and suggestions to this action plan.

All significant water outages (widespread and lasting more than eight hours) or disinfection failure will be reported to the SWRCB- Division of Drinking Water District Office, or Local Primacy Agency (LPA) by telephone or equally rapid means. All emergencies will be documented along with action taken, and kept in the files of the water system office. Acts of sabotage will be reported to the local law enforcement agency.

Emergency and Disaster Personnel and Responsibilities

Name	Telephone No. (Work)	Role	
Title	Telephone No. (Home)		
Justin Martinez General Manager Summer Ward Assistant General Manager	805-646-2114 805-297-7240 805-646-2114	Initial contact at office, in charge for all emergencies until replaced by Chairperson or Director. Emergency assistance FBI/ Notification of local	
, looiotaint Contorial manager		emergency services.	
Mike Etchart	805-646-2114	In charge for all emergencies in the absence of General Manager	
Board President			
Chris Oakland	805-646-2114	Assist President and General Manager in absence of the President	
Board Vice President		and in charge of all emergencies in the absence of both.	
James Kentosh	805-646-2114	Contractor information and support	
Board Member			
Christine Cooper	805-646-2114	Local media contact and control	
Board Member			
<u>Loni Anderson</u> Joe Pangea	805-646-2114	Environmental consultant services	
Board Member			
Michael Neary Jeffrey Groves	805-646-2114	Zone 2/Zone 2 Booster station/Wells 4&7/ Assist in District recovery	
Operator	805-297-6587		
Levi Maxwell	805-646-2114	Emergency assistance and support Treatment Plant/Wells 1&2/Zone 1	
Field Supervisor	805-297-7241	Assist in District wide recovery	
Brandi Malone Office Administrator	805-646-2114	Initial contact in the office/coordinate and direct office assistant meeting	
Leslie McCleary Administrative Assistant	805-646-2114	with C.E.R.T. official and O.E.S. report	
		_	
		_	

Additional Mutual Assistance or Emergency Resources

Agency/Department	Telephone No. (Day) Telephone No. (After Hours)
Another Water Agency Casitas Municipal Water District	805-649-2251 805-649-2251
Fire Department VCFD Station 22	805-640-2777 805-389-9710 911
Local Law Enforcement Ventura County Sheriff	805-646-1414 911
California Office of Emergency Services (OES) <u>State Warning Center</u>	800-852-7550
Ventura County Office of Emergency Services	805-654-2551 805-654-2552
FBI Office (terrorism or sabotage) Ventura County Sherif <u>f – Ojai Police Dept</u>	1-310-477-6565 805-646-1414
SWRCB- Division of Drinking Water District Office	805-566-1326 805-570-7830
Local Environmental Health Agency Ventura County Environmental Health	805-654-2813

Water system contact information:

Justin Martinez 202 W. El Roblar Ojai, CA 93023 Phone: 805-646-2114 FAX: 805-646-2297

Emergency Contact Numbers and Operational Practices

- A. List of equipment on hand for emergency repairs
 - 1. Needed pipe from $2^{"} 12^{"}$ including fittings new and repair fittings, extra hydrants, berry's and valves. Additionally, safety barricades, cones, traffic plates, two truck mounted generators and lighting are on hand. Trash pumps from $1 \frac{1}{2^{"}} 3^{"}$
 - 2. Famcon Pipe and Supply 805-485-4350
 - 3. Aqua Flow and Supply 805-646-7244
- B. List of sources of needed equipment, not on hand
 - 1. Quinn Company Large rental equipment, including generation equipment. Office 805-485-2171 Ryan 805-660-7068
 - 2. Oilfield Electric Electric Motor Repair 805-648-3131
 - 3. Sunbelt Rentals Small and large equipment and generation 805-643-0996
 - 4. Sam Hill & Sons <u>805-644-6278</u> or Toro Enterprises <u>805-483-4515</u> Small and large leak repair
- C. List of distributors or suppliers of replacement parts for the system
 - 1. Famcon Pipe 805-485-4350
 - 2. FH Pumps 805-650-8796
 - 3. California Mechanical 805-643-7828

D. List of emergency contact numbers:

	Name	Phone #
1.	SWRCB- Division of Drinking Water	805-566-1326
2.	County Regulator Cross-connection	805-654-2436
3.	County Public Health Officer (EHD)	805-654-2813
4.	Law Enforcement -	805-646-1414
5.	Electrician	805-648-3131
6.	Laboratory	805-392-2037
7.	Pump repair service	805-650-8796
8.	Chemical disinfectant supplier	1-310-523-1629
9.	Equipment supplier (Quinn)	805-485-2171
10.	Owner	

Updated 9/22/17