



EyeOnWater Set Up Instructions

Use EyeOnWater to view your water use, spot unusual usage, and set alerts that may help you identify leaks sooner. Before you begin, have your water bill available so you can enter your account number exactly as shown.

Option 1: Set Up on Your Mobile Phone

1. **Download:** Open the App Store (iPhone) or Google Play Store (Android), search for **EyeOnWater**, and download the free app.
2. **Find Your Utility:** Open the app, tap **Sign Up**, enter your service ZIP code (**93023**), and select **Meiners Oaks Water District**.
3. **Link Your Account:** Enter your full **Account Number** exactly as it appears on your water bill.
4. **Verify Your Account:** Enter your name and email, then create a password. Check your email inbox for a verification message from **Beacon/EyeOnWater** and click the link to activate your account. If you do not see the message, check your spam or junk folder.

Option 2: Set Up on Your Computer

1. Visit the [EyeOnWater Signup Page](#).
2. Enter your ZIP code (**93023**) and select **Meiners Oaks Water District**.
3. Enter your billing **account number** and click **Next**.
4. Fill out your name and email, and create a secure password.
5. Check your email for the confirmation message and click the verification link to log in.

Important Next Step: Turn on Leak Alerts

The system tracks your usage hourly, but it will **not** automatically text or email you about a leak unless you activate alerts.

- **On the App:** Tap your **Water Meter** > tap **Alerts** > toggle **Leak Notification** to **On** > choose your preferred contact method (Text, Email, or Push Notification).
- **On a Computer:** Log in at the [EyeOnWater Portal](#) > click **Set Leak Alert** in the top left corner > choose **Intermittent Flow** > set a threshold (1 to 5 gallons per hour is recommended for residential homes) > enter your phone number and/or email and click **Save**.